

Operations

Membership Services

GFOA Alberta – Policy Manual

Policy Type: Operations – Member Services	Number: 3.1.2
Policy Name: Membership Services	Original Effective Date: May 6, 2020 Date of Last Amendment:
<p>Purpose</p> <p>GFOA Alberta values its membership and would like to continue to maintain a strong level of participation and support from Municipal Organizations, as well as maintain a high level of member satisfaction within the Association.</p> <p>With the support of Administration, the Board of Directors (Board) leads and coordinates by providing information and support services to Alberta municipal finance staff and their municipal organizations, through a set of Task Forces, staffed by committed volunteers who generously donate knowledge and time to help advance the cause of the Association for GFOA Alberta members.</p> <p>Core functions of Communications, Emerging Issues and Professional Development are led by the Chairs of standing Task Forces. As issues arise, Ad Hoc Committees are formed, perform their work and dissolve once they have accomplished their purpose as identified in Policy 2.2.5 – Committee Definition, Responsibilities & Principals.</p> <p>Membership Opportunities</p> <p>GFOA Alberta is committed to providing access to information, professional development opportunities, hosting an annual conference and volunteer opportunities to all members.</p> <p>Membership Evaluation/Satisfaction</p> <p>The Board will meet annually with the Task Force Chairs to determine the Functions, Goals, Metrics, Targets and Strategies for the Board and each of the Task Forces. These plans will be outlined within the Strategic Plan. The Strategic Plan is reviewed annually to ensure the Board and Task Forces are meeting the membership needs and wants as identified through member evaluations.</p> <p>Evaluations will be done at the GFOA Alberta Conference and after each Professional Development session.</p>	